



**Please note:** Complaints against British Rowing as a service provider will be dealt with separately (under a new Complaints Policy).

**Safeguarding Matters**

Safeguarding Matters are matters that involve harm, or risk of harm to children or vulnerable adults (Adults at Risk).

**Disciplinary Matters**

Disciplinary Matters involve Misconduct, such as abuse, harassment and bullying in our sport and conduct that may bring the sport of rowing into disrepute.

**Club Disputes (Club-Level Matters)**

Club-Level Matters will typically involve disputes that arise within the day-to-day activities, governance and/or management of rowing clubs and their membership.

\* British Rowing may refer any matter (that does not involve a child or Adult at Risk) back to a club to be handled under the Club Dispute Resolution Procedure as a Club-Level Matter, even in circumstances where behaviour may be capable of constituting Misconduct. British Rowing may make such referrals at its discretion, where deemed appropriate.